

Kingdom Homes Ltd Newsletter

Summer Edition of 2018 

Welcome to the 2018 Summer Edition of the Kingdom Homes Newsletter! In this issue I bring you all the latest news from across the company including all the highlights from our latest developments.

M.Ds Blog

Well here we are again folk's half way through another year and so far, 2018 has been spectacular! So much has happened over the past 6 months I hardly know where to start. In April, we were delighted to open our new care home Walton House. Although our doors were not yet ready to receive residents, we were still able to welcome dozens of visitors, who enjoyed a tour of the building followed by complimentary refreshments in one of our dining rooms.

We are also delighted to announce the purchase of an established care facility in Glenrothes, Finavon Court. Finavon Court is in the Pitteuchar area of Glenrothes and houses 24 bedrooms.



Our Kingdom Training team have been extremely busy over the past few months with such a heavy focus on SVQs it led the appointment of a new Assessor, Morag Prince. The team have also devised a new programme to promote dementia training and support within our homes, which is very exciting. Our year has also included a very moving 'Art in Care' exhibition in Kirkcaldy town centre and several successful new staff appointments, including a well-deserved promotion for Operations Manager, Susan Connell.



Behind the scenes we have all been busy updating our systems to comply with the new Data Protection Laws. As you will be aware new paperwork has come into effect and all our teams are working hard to get these forms into place as soon as possible.

And finally, Margaret and I would like to take this opportunity to thank each staff member, for their hard work and commitment over the past few months. We know we couldn't provide the level of care we are so proud of without you.

We would also like to give a special shout-out to our new team members at Finavon Court and Walton House and welcome them both to the Kingdom Homes family.

Thank you all once again,

Kindest Regards

Colin Smart

Welcome to Finavon Court

We would like to take this opportunity to welcome the newest member of the Kingdom Homes family – Finavon Court in Glenrothes. Finavon is a 24-bed care facility which currently provides 24-hour care in a purpose-designed residential care environment. The building itself is located in the Pitteuchar area and is within easy walking distance of the local shopping center, library, post office and community center.



We are delighted to welcome Finavon to our family not only as an additional home, but also as a sister home to our other Glenrothes home, Preston House. We are looking forward to not only integrating our Finavon residents into our clubs and activities programme but to also provide them with a regular bus service for outings and events. Over the next few months our objective is to provide our new staff teams with training and development opportunities, resources and support. We hope that this will be a brand new, exciting chapter for the Finavon residents, staff and relatives and we would like to once again welcome them to our family.

Dementia Champion Project – Promoting Excellence

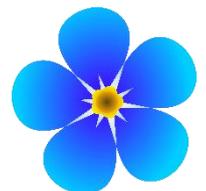
Kingdom Training has been working very closely with our Dementia Champion team to ensure that every member of Kingdom Homes has an informed knowledge of dementia care. To comply with the 'Promoting Excellence Framework' Kingdom Training have been supporting named persons in every home to become trainers in their own right. These trainers (many of whom are also part of the Dementia Champions team) will then be facilitating and supporting their colleagues to become 'Dementia Informed'. Kingdom Training



held their first session in May and when asked about this session Training Assessor and Dementia Ambassador, Susan Carney had this to say *"so far our new training format has been fantastic. The feedback we have received from the first candidates has been really encouraging. Everyone was so positive and enthusiastic, that we really feel this is a huge step forward for Kingdom Homes"*. The next Dementia Training course is due to take place in July and will provide even more competent, dementia informed trainers for our homes.

Forget-Me-Not

You may have noticed that some of our team members are wearing a forget-me-not pin. The pin is to show that this person is a member of our Dementia Champions team. As you know our Dementia Champions team is a group of individuals who meet regularly to improve the lives of our residents by driving the 'Promoting Excellence Framework' within our homes. Some of the individuals wearing the pins are Kingdoms Homes Champions for Dementia while some are UK Dementia Ambassadors. Whether you are a resident, staff member, friend or relative anyone can become a member of our team – all you need is a passion for dementia care. Just look out for details of our next meeting on your homes pin board or speak to your homes manager, we would love to welcome you. And the next time you see someone in wearing a 'Forget-me-not' pin why not stop and ask them about the work the Kingdom Homes Dementia Champions are doing in your home.



Welcome to Walton House



We are delighted to announce the completion of our new 40 bed care home, Walton House in Leven. Situated on Victoria Road, the home is within close proximity to the health centre, post office, shops and town centre and is facilitated by an excellent bus service. The home held two hugely successful opening days at the end of April, welcoming a variety of visitors to view the home, including the local community. Although some staff have been in place for the past few weeks, Walton House did not open its doors to its first resident until Monday 4th June.



Arriving from one of our sister homes, our first resident was not only chauffeur driven in the Kingdom Homes bus, but also received a red-carpet welcome when she arrived at the home. When asked about opening of the home, new manager, John Park has this to say *“Everyone has worked so hard to get everything ready in time for our first arrival, the weeks have just flown by. The support has been amazing, particularly from our maintenance and domestic teams who have gone above and beyond. Now that we have officially opened our doors I would like to welcome every resident, relative and staff member to the Walton House family. I’m really looking forward to getting to know everyone, forming new relationships and building a great team”*.

Kingdom Homes would also like to welcome all our new residents and relatives to Walton House and to wish John and team all the very best for the coming years.

'Art in Care' Exhibition



As you know we recently held an arts exhibition showcasing the various types of art created during our art therapy groups. The event included creative writing, painting, drawing, sculpture, textile art and even performing art. The purpose of our event was to not only showcase the talents of our residents but to perhaps change the preconception of care homes. We wanted to show the positive side of care homes, highlighting the kind of things that happen in our homes. We were overwhelmed at the support we received in the weeks leading up to the event not only from friends and relatives but also from the surrounding communities. Organisations such as Age Concern, SSSC and Alzheimer's Scotland provided lots of encouragement and support, which was fantastic.

We also welcomed creative input from Little Einstein's Nursery, Auchtertool and St Ninians Primary Schools who each made art work with our homes for our generational display. The whole process, from start to finish was a huge team effort with kitchen staff, maintenance teams, bus teams and care assistants getting involved. We even had relatives making art with their families, which was very special. The exhibition was opened by Raith Rover's Craig Easton and Tom Morgan along with their mascot, Roary the Lion, who posed for photographs and entertained our young visitors from Little Einstein's. Thanks to the dedication and hard work of every single person involved the whole event was a huge success and we really can't thank everyone enough for the time and effort put into each creation.

Now we can't wait to get our teeth into the next Kingdom Homes project, I can tell you that the ideas are flowing and when we have more details we will let you know, so watch this space...

New Staff Appointments



Susan Connell
Care Director



Neil Bruce
Methven House
Manager



Debbie Armour
Roselea Manager



John Park
Walton House
Manager



Sharon Adams
Peripatetic Manager



Pat Arnott
Craigie House
Manager



Dawn Hunter
Finavon Court
Manager



We would like to take this opportunity to congratulate several staff members on their new posts. Former Operations Manager, Susan Connell has received a well-deserved promotion and is now our Care Director. Alexander House Staff Nurse, Neil Bruce has become the new manager of Methven House in Kirkcaldy and Peripatetic Manager John Park has become the manager of our brand-new home, Walton House in Leven. Three of our Deputy Managers have stepped into home management roles, Dawn Hunter has become manager of Finavon Court in Glenrothes, Pat Arnott has become manager of Craigie House in Crossgates and Debbie Armour has become manager of Roselea House in Cowdenbeath. We have also welcomed a well-known face back to the Kingdom Homes team as Caring4You Manager Sharon Adams has become our Kingdom Homes Peripatetic Manager. Each of these staff members have provided Kingdom Homes with several years hard work and dedication and we are delighted to welcome them to their new roles. Once again, well-done guys and congratulations on your new posts.

New Data Protection Laws

To comply with the new data protection laws, we are currently updating some of our procedures. Everyone who currently receives information via e-mail will be contacted to see if they wish to continue receiving it. If this e-mail is sent to you, unless you specify yes, you will no longer receive electronic correspondence from Kingdom Homes. Residents and/or representatives are also being asked to complete a new Media Consent Form. This is to protect the rights of every resident in our care and no publicity photographs will be taken of individuals until this form has been authorised by the appropriate person. To obtain this information as quickly as possible we would very much appreciate your support in completing the forms and sending back the e-mails as swiftly as possible, thank you.



Next edition I will bring you more news and up-dates from across Kingdom Homes.

Until next time, take care.

**Kindest Regards,
Your Editor, Paula Paterson**

Kingdom Homes